



## Resort Policies

### Reservation Policies:

- Rates are per villa, per night and do not include applicable tax, currently 12.57%.
- Reservations are subject to availability and must be made in advance. A deposit payment may be taken any time after booking reservation.
- A credit card must be provided at the time of booking to guarantee your reservation.
- All reservations will be charged a \$19 per day resort fee upon check-in.

### Cancellation Policies:

- Reservations booked as non-refundable are charged at 100% plus tax and will not be waived.
- Reservations booked with a 7-day cancellation policy the guest can cancel free of charge until 7 days before arrival. The guest will be charged the cost of the first night if they cancel in the 7 days before arrival.
- No shows will be charged one-night room and tax to the credit card provided.

### Checking In Policies:

- All guests checking in must be 21 years or older and present a valid driver's license and credit card; \$250 refundable credit card authorization to guarantee incidentals is due upon check-in.
- Check in time is 4pm and check out time is 10am.
- Special requests such as villa locations cannot be guaranteed, we will do our best to accommodate your request.
- All villas (including patios and balconies) are nonsmoking including e-cigarettes
- Pet Policy: In accordance with the American with Disabilities Act (ADA), all service animals specifically trained to aid a person with a disability are welcome.
- No motor home, trailer or boat parking is available.